## **ABOUT ME**

Hey there!

Welcome to a space where business, leadership, freedom, and effortless being converge.

My mission is simple: empowering impact-driven business leaders to grow profitable businesses with less effort, be their best selves, and achieve success on their own terms—discovering freedom and meaning along the way.

After spending 20 years in business and transitioning into psychology, I bring a unique blend of expertise to the table. I can easily navigate the business world, but my focus is on helping leaders achieve inside-out

holistic transformation. By addressing the psychological factors that drive decision-making and behaviour, I help leaders break through their internal barriers, increasing their cognitive performance, mental clarity, resilience, and emotional wellbeing.

My approach integrates modern psychology with therapeutic interventions, timeless Eastern philosophies like Buddhist mind science, Taoist wellness, Confucian values, and continuous improvement (Kaizen). This powerful mix creates lasting, holistic change, helping businesses grow in alignment with their core values while embracing effortless being and leadership.

I believe that true business and leadership success comes from addressing the root causes of tension, not just the symptoms. By integrating ancient Eastern philosophies, modern psychology, and business acumen, I help leaders cultivate balance, clarity, and profitability—without the grind.

My offerings include:

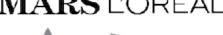
- Public speaking engagements
- Psychological guidance
- Executive coaching
- Group and individual mentoring services
- Bespoke educational workshops and training

If you're ready to transform yourself, your mind, and your business, I invite you to explore a new way of achieving struggless success.

Erin Andrea Craske

## **BUSINESS BACKGROUND**

# MARS L'ORÉAL SSL International ple









## INDUSTRY RECOGNITION

**B**RITISH AMERICAN Товассо

EMEA Social Media Campaign, Silver STEVIE Digital and Social Media Campaign, PRCA Dare

Capital One inclusion & diversity training FIREBIRD Book Award Winner in three categories

INDEPENDENT AUTHOR Book Award Winner in Business General and Finalist in two categories

LITERARY TITAN Gold Book Award: Nonfiction

**OUTSTANDING CREATOR Book Award: Ultimate** Champion, Winner in six categories, and one Honourable Mention

INTERNATIONAL IMPACT Book Award: Winner in five categories

AUTHOR SHOUT READER READY Award: Top Pick

PENCRAFT Book Award: Winner in Business/Finance

LITERARY GLOBAL Book Award: Winner in Business Marketing and Finalist in Business Entrepreneurship

TRANSFORM Awards, Communicate Magazine, Judge PRCA National Awards, PRCA, Judge

UK Marketing Forum, Richmond Events, Positioning Discussion Group Moderator

Digital and print publications, (content and design) press kits, advertorials, digital and print magazine, 5 private & business websites (concepts, structure, content & designs), and 'From Purpose To Profit' strategy guide.







YEARS IN BRAND, BUSINESS, MARKETING, AND **COMMUNICATION STRATEGIES** 









Reckitt Benckiser













**COUNTRIES WORKED WITH, FROM LOCAL IMPLEMENTATION TO GLOBAL STRATEGIES** 

**BRANDS MANAGED ACROSS 18 PRODUCT CATEGORIES** 





YEARS IN TEAM LEADERSHIP, COACHING, **MENTORING, TRAINING, AND EDUCATION** 















'FROM PURPOSE TO PROFIT' **EASY & PRACTICAL A TO Z STRATEGY GUIDE FOR** TIME-STARVED BRAND **OWNERS** 

**DEDICATED TO PSYCHOLOGY & CLINICAL PSYCHOLOGY IN BUSINESS, EDUCATION, & LIFE** 





BUDDHISM, TAOISM, CONFUCIANISM, REIKI, MINDFULNESS, MEDITATION, & OI GONG















**ENERGY HEALING MASTER** PRACTITIONER, CERTIFIED MINDFULNESS AND **MEDITATION TEACHER &** INSTRUCTOR, RED BELT IN **MARTIAL ARTS** 





**BUSINESS, LIFE, EXPRESSIVE ARTS COACH & MENTOR** 

**CERTIFICATIONS IN NLP, MENTAL HEALTH,** COUNSELLING, NICHE COACHING, EMOTIONAL **INTELLIGENCE & THERAPIES** 

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## **VALUES**

- Integrity
- Empathy
- Honesty
- Authenticity
- Respect
- Challenge
- Care
- Mastery
- Non-judgement
- Support
- Empowerment
- Emotional Comfort
- Understanding
- Open-mindedness
- Compassion

## **INTERESTS**

- Strategy
- Psychology
- Art and Arts History
- Philosophy
- Sustainability
- Learning
- Personal Growth

### MEDIA COVERAGE

- Enterpreneur
- Authority Magazine
- Ticker TV News
- Business Coaches
- Marketer Interview
- Business Owners
- Productivity Advice
- Business Leader
- Varous Podcasts



**PRCA** AWARDS 2016























#### EFFORTLESS, UK

Speaker | Executive Psychologist | Mental, Cognitive & Emotional Performance & Wellbeing | Award-Winning Author & Strategist | Ego & Self-Concept Thought Leader | Freedom & Effortless Being Advocate | Bespoke Trainer

Geographies: USA, Canada, UK, Germany, Netherlands, Belgium, France, Switzelrand, and Nordics (remote and travel)

I've developed a transformational philosophy, methodology, and signature programs that focus on strategic business growth, authentic leadership, and holistic profitability, all while addressing the deeper psychological drivers of success. My work integrates insights from modern psychology, therapeutic interventions, and Buddhist mind science — such as ego, self-concept, and cognitive  $biases-with\ practical\ expertise\ in\ business,\ analysis,\ development,\ and\ optimis at ion.$ 

I help businesses and leaders rethink how they approach business and life, shifting from effortful to effortless ways of operating. This isn't just about better outcomes—it's about achieving profound, lasting transformation that goes far beyond traditional coaching or advisory work.

At the heart of my approach is genuine care for my clients' success and emotional well-being. Change can be uncomfortable, but my goal is to make it as effortless and rewarding as possible. I prioritise building confidence, fostering empowerment, and creating mindset shifts that elevate leadership, encourage growth, and cultivate a peaceful, focused state of mind.

- 20 years of award-winning commercial brand, business, marketing, and communication strategies experience. 40+ cross-industry leading brands in top multinational companies.
- 16 years of experience in successful team leadership, mentoring, coaching, training, and education. Three years of professional coaching and business advisory with over 100 hours
- Author of an award-winning practical strategy guide 'From Purpose to Profit' all one needs to know about avoiding making business-detrimental strategic mistakes.
- Approved Mentor with Femme Palette, Enterprise Nation (Help to Grow), Be The Business, and Mass Challenge. Approved associate trainer with Hamsley Fraser.
- ICF ACC certificates in Business, Life and Expressive Arts Coaching, ILM certificate in Business Mentoring, and accredited certificates in various niche coaching disciplines and therapies.
- NCFE CACHE certificates in Mental Health First Aid and Mental Health Advocacy in the Workplace, Understanding Challenging Behaviour, Mental Health Problems, and Counselling Skills.
- Certified NLP practitioner, Master in Emotional Intelligence, Energy Master Healer in various disciplines, and Mindfulness and Meditation teacher and instructor with additional training in Transcendental and Buddhist meditations and Pranayama breathing practices.
- Honours degree in French Linguistics and Pedagogy. Pursuing PhD in Psychology and diploma in Buddhist Mind Science.

## **TESTIMONIALS**

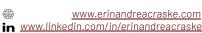
Erin is incredible at what she does! Erin was patient and professional and went above and beyond to support me in bringing coherence and consistency to my products and services. Erin has absolutely nailed this for me. I am deeply grateful for her time, energy, wisdom and expertise. I only wish I had found her earlier. - Lorna MacPhail

Erin's dedication, seriousness, and professionalism in her work are contagious. You feel that you are working with someone who understands you and will not leave you, giving you security and trust. From the bottom of my heart, I recommend anyone who wants to work with a very experienced professional to help you achieve your dream. - Nikola Maras

Erin helped me dig deep into my purpose through her precise questions and exceptional understanding of the topic. She encouraged me to infuse all of my truth into my business and made me realise the heart of it. She was excellent at finding the right words for my thoughts and thus creating my brand messaging. - Marta Štolfová

I've worked with Erin to gain clarity and come up with strategies that helped me professionally. She has great work ethic and really cares about her clients. She is brilliant, authentic and always finds a way to support her clients. I highly recommend her to any executive and entrepreneur that wants to improve themselves and their business. - Mihaela Dramba

Erin has been coaching me in brand management and getting a clear message. She is a great coach who is not only well prepared but also skillful in reflecting what her clients are trying to say in a clear and effective manner. - Laurie Sjostrom



## **BUSINESS SKILLS**

- Strategic thinking & implementation
- Operational management
- Financial management
- Costs optimisation
- Supply, demand & production planning
- Resource management
- Change management
- Profitability growth
- Business processes optimisation
- Decisions making
- Problem solving & analysis
- Making things happen
- Efficiency & result orientation
- Creativity & resourcefulness

## MARKETING SKILLS

- Strategic & commercial planning
- Brand & market development
- Branding, positioning & proposition
- Content strategy & storytelling
- On- & off-line communication
- Inbound demand generation
- Customer acquisition
- Funnel optimisation
- Trade development
- Insights & statistical analysis
- Go-to-market & growth strategies
- Portfolio management

## PEOPLE SKILLS

- Team building & leadership
- Interpersonal & communication skills
- Collaboration & teamwork
- Influencing & persuasion
- Coaching, enabling & motivation
- Capabilities building
- Listening & cultural sensitivity
- Self-awareness & emotional intelligence
- Empathy, consideration, respect
- Open-mindedness, flexibility
- Non-judgemental attitude, fairness
- Business ethics & personal integrity

## **BUSINESS ACHIEVEMENTS**

#### DAVID LLOYD LEISURE/COUNTRY CLUB, FRANCE/SWITZERLAND

Marketing, Customer Service, GDPR and Boutique Lead

Geographies: Geneva, Haute Savoie (France)

Managed change and implementation of customer service and membership care and retention imperatives following a business acquisition. Conducted market analysis and initiated brand repositioning and customer acquisition strategies for a luxury service brand. Created content for local social media marketing presence in line with global guidelines.

#### PRO BONO BIO, UK

#### Head of Brand and Consumers

Responsibility scope: budget £0,4M, net sales £0,7M, a team of 1 Geographies: UK, Ireland, Malta, North America

Transformed a technology into a new product range, designed NPD and launched within 6 months lead-time. Developed brand positioning, proposition and communication strategy to support the launch.

- Achieved 15M campaign video views, 14,9K campaign page visits, 8K website visits with +150% page views, +213% product pages views, +318% 'buy now' clicks and 5K entry submissions (vs. 1K target).
- Designed and delivered a brand exclusive magazine with 200K digital distribution and target readership of 1,2M.
- Generated £115K net profit, 80% distribution, 144% ROI in 3 months of operations by developing a 3-step trade acquisition campaign.
- Identified £20K/month in cost savings via moving digital and creative disciplines in-house.
- Developed traffic generating social media, content and web design/strategies aiming at achieving message virality, optimising SEO, user experience and conversion rates.
- Transitioned the organisation from technology-driven equity fund to a consumer and marketing-driven culture.
- Won two awards for the best digital marketing campaign of the year.

### **WALGREENS BOOTS ALLIANCE / PROCTER & GAMBLE**, UK

Global Head of Consumer Brands / Markets Development Lead

Responsibility scope: £5,6M, net sales £74M, a team of 13 Geographies: Western and Southern Europe, Southeast Asia, GCC, North America

Led the global relaunches of owned brands. Enhanced performance of partner brands. Led the delivery of global P&G business transfer and brand re-integration project (£2,3M central marketing cost). Drove market entry and brand communication strategies.

- Increased team retention, performance and productivity, resulted in delivery of two priority global re-launches No7 (900+ SKUs, £3,2M net profit, +18% YOY sales, £0.6m cost saving vs. a business case) and Botanics (300+ SKUs).
- Improved team credibility and motivation via cross-departmental engagement (4 companies, 7 departments, 6 brands, 9 core markets), accountabilities definition and introduction of commercial brand building attitude.
- Set up territory management, trade and brand activation strategies; developed domestic marketing capabilities to improve consistency and quality of cross-market execution.
- Optimised business processes via resource management best practice introduction, increased communication transparency, and cross-functional relationship building, resulted in ROI and business efficiency improvement. Achieved +45% marketing budget allocation.

#### MARS, UK

#### Global Head of Marketing

Responsibility scope: budget £0,7M, a team of 2 Geographies: UK, US, Japan

Led the development of brand repositioning, value proposition and digital communication for a portfolio of premium B2B brands as part of the expert assignment.

- Created a global B2B customer segmentation study.
- Achieved cross-channel / touch-points communication consistency and optimised web presence for 4 brands in 4 months.
- Launched new-to-business sustainability and social media campaigns.
- Re-established business relationship with an estranged Japanese market.



### **MEDIA CHANNELS**

- TV, radio, print, outdoor
- Advertorials, blog & PR
- Sponsorship, co-branding
- Partnerships, collaboration
- Events, experiential
- Ambassadorship & case studies
- In-store promotions & visibility
- Influencer & blogger marketing
- Charity & endorsement
- Co-creation & WOM
- Social media
- E-mail, website, SEO
- Printed materials
- Native advertising
- Affiliates & referral traffic
- Packaging
- Product placement
- Reviews and feedback curation

## TRADE CHANNELS

- Independent & owned retail
- Convenience
- Charities
- B2B
- Distributors
- E-commerce
- Events, festivals
- Flagship stores
- Franchising, implants
- HoReCa / On-trade
- Global Travel Retail
- Key accounts
- Open markets
- Wholesale

### SSL INTERNATIONAL (RECKITT BENCKISER), UK

#### Brands and Markets Development Manager

Responsibility scope: budget £1,7M, net sales £3,5M, a team of 3 Geographies: Eastern Europe

Led the repositioning and launch of 2 global brands (Scholl, Durex) on new territories, entering the market 3 years earlier than expected with 200% implementation rate. Sole business responsibility for brand positioning, communication and market entry strategies.

- Led market, competition and consumer insight strategy; designed 10 new-to-business research studies, amongst which 2 segmentations.
- Generated 98% increase in monthly shipments from £450K to £890K within the first 3 months of communication.
- Achieved market value leadership, 27% off-take share, positive P&L, +21% Brand Health Index, +57% Brand Equity Index in 6 months after launch via brand architecture and marketing mix re-design.
- Achieved growth of core Brand Attributes (+10% consideration, +54% uniqueness, +80% relevance, +64% quality) in 6 months after launch.
- Achieved increase in awareness +12%, familiarity +34%, popularity +38% with improved ROI via media mix optimisation.
- Designed a PR strategy and wrote content scoring the highest on Brand Link, Persuasion, Purchase Intent, Trial Usage and Entertaining Reading amongst all media.
- Modelled cash-flow and forecasts, introduced margins management and improved sales effectiveness within the acquired organisation.

## BRITISH AMERICAN TOBACCO, UK/SWITZERLAND/RUSSIA

Group Brand Manager, Head of Communications Premium Brands, Brand Manager Premium, Brand Executive GTR, Senior Brand Executive

Maximum responsibility scope: budget £68M, net sales £105M, a team of 9 Geographies: EMEA, UK, Ireland, Russia

Devised turn-around strategies for global drive brands resulting in:

- Kent Russia +46% NTO, +136% net profit, +50% market share, achieving market leadership in 1 year.
- Dunhill Russia +364% NTO, +338% net profit, 1st year of positive brand contribution by achieving acceptance of mass audience and sustaining brand attributes after seeding.
- Lucky Strike UK +84% NTO, +589% net profit, 1st year of positive brand contribution via precise consumer targeting.
- Dunhill UK maintained positive brand profitability (£4,3M), grew brand attributes, improved ROI and relationship with retail partners within a restricted market environment following a repositioning of an iconic brand via optimised messaging, channel mix and innovative communication initiatives introduction.

Delivered brand revitalisation project resulted in reversing 2 years downtrend for Yava Gold, recognised by the Wall Street Journal as Russia's first domestic 'Super Brand'.

Developed and implemented of cross-market innovative communication strategies and global resource optimisation project (55 markets).

Achieved the brand team recognition by the company and external parties as the leading brand team within BAT.

Held responsibility for P&L, insights, production capacities, product development, supply and demand, and trade marketing.

#### **RECKITT BENCKISER**, RUSSIA

#### International Marketing Manager Premium Brands

Responsibility scope: budget £1.2M Geographies: Eastern Europe

Managed 2 product launches, 2 re-launches and 2 launches of line extensions. Managed the adaptation of global packaging, communication materials and TV reels.

### L'OREAL, RUSSIA

#### Brands Activation Manager, Sales representative, Trade Marketing Analyst

Responsibility scope: budget £1M, a team of 6 Geographies: Russia

Held sole responsibility for BTL activities and market activation of all L'Oréal and Garnier brands. Conducted sales and merchandising activities to achieve sales targets across a dedicated trade sector. Designed and analysed data to report on sales and trade marketing results.

- Achieved 50%-250% sales increase per campaign by developing and managing crossportfolio promotional strategy and operational brand launches.
- Launched 1st in a country history pan-Russia mobile make-up consultancy project.







## ERIN ANDREA CRASKE'S BIO



Welcome to Effortless – an ethical and inclusive transformative executive psychology practice that empowers ethical and purpose-driven business leaders to grow profitable businesses with less effort, be their best selves, succeed on their terms and discover freedom and meaning to live, lead, and create effortlessly.

allowing me to let go of limiting beliefs and expectations.

I can easily navigate the business world, but my focus is on helping leaders achieve inside-out holistic transformation. By addressing the psychological factors that shape decision-making, problem-solving, confidence, self-esteem, and team culture, I see business leaders as human beings first before they are entrepreneurs, and I help people break through their internal barriers, make better decisions and foster collaborative, high-performing teams.

With 20 years of strategic business expertise, 16 years of team leadership, in-depth knowledge of Eastern philosophy and psychology, and a life-changing experience, I've introduced the Effortlessness  $^{\text{TM}}$  philosophy, inviting business leaders to experience the power of profound, lasting transformation by addressing root causes, embracing authenticity, elevating mindset, and mastering a peaceful state of mind



With two decades of career experience partnering with industry leaders such as L'Oreal, Reckitt Benckiser, Mars, P&G, Walgreen Boots Alliance, British American Tobacco, and SSL International, I've acquired essential skills for business analysis, strategic development, and optimisation at any scale.

My corporate journey emphasised the importance of effective strategies and leadership as the foundation of lasting business success. Recognised with accolades such as the Silver STEVIE International Business and PRCA Dare Communication awards, I've contributed to Capital One's corporate Diversity, Equality & Inclusion training and achieved a remarkable +57% increase in brand equity within two months and a +589% brand contribution in a year.

This expertise has been distilled into an award-winning (celebrating my busines knowledge, writing, and design skills) A to Z practical strategy guide, 'From Purpose to Profit,' offering insights on building self-selling brands, ensuring business longevity, navigating oversaturated markets, and avoiding strategic pitfalls detrimental to businesses.

I am pursuing a diploma in Buddhist Mind Science and a PhD in Psychology. I am also an apprentice at Shaolin Temple and Taoist Academy, turning theoretical knowledge into practice.



According to feedback from my clients, my openmindedness, lack of judgement, empathy, genuine care, authenticity, comforting presence,



My leadership skills have transformed mindsets, enhanced business efficiency, and achieved unprecedented brand performance. With 16 years of experience in mentoring, coaching, and education, and a deep appreciation for humanity and strong business ethics, I've cultivated solid relationships with partners and increased team retention, motivation, cohesion, and productivity.

After 30 years of psychology studies, I have fully transitioned from the corporate world to the world of human nature. I also underwent a transformation that enhanced my empathy, compassion, and non-judgement, fostering peace, meaning, and balance and

trustworthiness, and warm heart define my coaching style and are integral to the positive impact I strive to make

With a solid business, leadership and psychology background, I am eager to utilise my expertise to empower a long-lasting positive change. Let Effortlessness<sup>TM</sup> guide you on a journey of growth, empowerment, balance, satisfaction, and meaningful success.

If this resonates with you, please meet me on www. erinandreacraske.com.